

PROFESSIONAL INDEMNITY INSURANCE

Insurance Brokers - Civil Liability

Nova Underwriting Pty Ltd
ABN 42 127 786 123 / AFSL 324767

1.0 INSURING CLAUSES

- 1.1 **We** will cover **You** for any **Claim**, first made against **You** and reported to **Us** during the **Insurance Period**, for civil liability arising from the conduct of the **Business** by **You**.
- 1.2 **We** will also cover **You** for the costs and expenses incurred in the defence, settlement or investigation of a **Claim** for which indemnity is available under Insuring Clause 1.1.

2.0 AUTOMATIC PROVISIONS

These provisions are included automatically and each is subject to the terms of the policy except where varied by the provision. Except for Automatic Provision 2.1, their inclusion does not increase the **Sum Insured**. The acts or omissions recorded in Automatic Provisions 2.2, 2.3, 2.4, 2.6, 2.7, 2.10 and 2.11 must occur in the in the conduct of the **Business**.

TWO AUTOMATIC REINSTATEMENTS

- 2.1 While **Our** liability for any one **Claim** remains unchanged, **We** agree to reinstate the **Sum Insured** if it is either partially or totally exhausted by any payment[s] made by **Us** so that **You** will be covered for the **Sum Insured** for subsequent unrelated **Claims**, but the aggregate of all such reinstatements shall not exceed an amount equal to twice the **Sum Insured**.

LIBEL and SLANDER

- 2.2 "civil liability" includes a liability arising from making a libellous or slanderous statement.

COMPETITION, CONSUMER and TRADE PRACTICES LEGISLATION

- 2.3 "civil liability" includes a liability arising from a breach of any provision of any Australian or New Zealand trade practices or fair trading legislation, including the Competition and Consumer Act 2010.

DISHONESTY

- 2.4 "civil liability" includes a liability arising from dishonest, fraudulent, criminal or malicious acts or omissions, but not if such acts or omissions cause loss of money, negotiable instruments, bearer bonds or coupons, bank or currency notes. No cover is provided under this provision to any person who commits or condones such acts or omissions.

OUTGOING PRINCIPALS/OTHERS

- 2.5 "**You**" includes people who are no longer principals, partners, directors or employees of any party named in the Schedule against "NAME".

LOSS OF DOCUMENTS

- 2.6 “civil liability” includes a liability arising from **Your** obligation to pay for the cost of replacing or restoring **Documents** owned by others which have been lost, damaged or destroyed by **You**.

BREACH OF FIDUCIARY DUTY

- 2.7 “civil liability” includes a liability arising from a breach of fiduciary duty owed to **Your** clients or customers.

ESTATES, SPOUSES and LEGAL REPRESENTATIVES

- 2.8 Should **You** die or become incapable of managing **Your** affairs, “**You**” includes **Your** estate, spouse, heirs, legal personal representatives or assigns. **We** will only do this if such persons observe, and are subject to, the terms of this policy.

CONSULTANTS, SUB-CONTRACTORS AND AGENTS

- 2.9 “civil liability” includes a liability arising from the conduct of the **Business** by **Your** consultants, sub-contractors and agents, providing **You** use reasonable endeavours to ensure that such parties maintain adequate professional indemnity insurance, and **You** preserve **Your** legal rights against them. No cover is provided for **Claims** made against such consultants, sub-contractors and agents.

INTELLECTUAL PROPERTY

- 2.10 “civil liability” includes a liability arising from unintentional infringement of intellectual property rights, including copyright, patent, trademark, plagiarism, registered design and breach of confidentiality.

PRIOR ENTITY

- 2.11 Definition 6.14 “**You**” includes corporate entities, other than entities contemplated by Optional Provision 3.2, through which the entity named in the Schedule previously traded.

INQUIRIES

- 2.12 **We** will pay on **Your** behalf, all legal costs reasonably incurred in connection with **Your** attendance at any **Inquiry** at which **You** are required by law to appear. **We** will only do this if:
- the **Inquiry** is ordered or commissioned during the **Insurance Period**; and
 - **Our** consent is obtained before such costs are incurred; and
 - **You** notify **Us** before the **Insurance Period** expires that **You** are required to attend the **Inquiry**; and
 - the **Inquiry** is not being held in the **USA** or **Canada**; and
 - **Your** attendance is required because of **Your** involvement in the **Business**; and
 - at **Our** option, **We** can nominate legal advisers to be used; and
 - **Our** liability does not exceed \$100,000 for the **Insurance Period**.

SEVERABILITY AND NON-IMPUTATION

- 2.13 If any person fails to:
- comply with their duty of disclosure, or
 - makes a representation to **Us**, or
 - fails to comply with a condition of this policy, then

We will not deny cover to any other person on these grounds if that other person was unaware of the matter not disclosed, the truth of the matter misrepresented, or did not breach the condition, as the case may be.

S.28 WAIVER

- 2.14 Despite **Our** rights under Section 28 of the Insurance Contracts Act 1984, **We** agree that in relation to the conduct of insurance broking services:
- a failure by **You** to comply with **Your** duty of disclosure when entering into this policy, or
 - a misrepresentation by **You** to **Us** before the policy was entered into,

Does not constitute grounds for **Us** to avoid this policy, despite the fact that such failure or misrepresentation may have been fraudulent.

We will only do this on the basis that the **Sum Insured** for all **Claims** admitted under this endorsement will be deemed to be \$1,000,000.

FOS AWARDS

2.15 **We** agree to pay an award against **You** by the Financial Ombudsman Service provided that the award :

- relates to a **Claim** which is covered by this policy; and
- does not exceed \$150,000 in the case of general insurance products; or
- does not exceed \$280,000 in the case of life insurance products.

For the purposes of this endorsement, 'award' includes an award of costs against **You**, and costs and expenses incurred by **Us** under Insuring Clause 1.2 of this policy.

FIDELITY

2.16 Despite Exclusion 4.2.2 and Automatic Provision 2.4, **We** will cover **You** for loss of money, negotiable instruments, bearer bonds or coupons, or bank or currency notes, which belong to **You** or for which **You** are legally liable, where such loss is caused by fraudulent or dishonest acts or omissions. **We** only cover loss which:

- is discovered and reported to **Us** during the **Insurance Period**.
- occurs prior its discovery, and on or after the **Retroactive Date**.
- does not exceed \$250,000 for the **Insurance Period**.

For the purposes of this Automatic Provision, **You** does not include person[s] who committed or condoned the fraudulent or dishonest act or omission which caused the loss.

All claims under this Automatic Provision are subject to the **Excess**.

2.17 **BREACH OF CHAPTER 7**

'civil liability' includes a breach of Chapter 7 of the Corporations Act 2001 [Cth], but only if such breach is unintentional and not criminal, and only if the **Claim** is brought by a retail client of **Yours**.

2.18 **EDR SCHEMES**

Despite any provision in this policy that **Our** liability to pay awards made by any external disputes resolution scheme is limited, this policy does not specifically exclude any **Claim** made against **You** by a retail client under the auspices of such scheme.

2.19 **ASIC NOTICES**

Subject to the terms of this policy, including and particularly Exclusion 4.1, cover for any **Claim** made by a retail client arising directly out of circumstances which are the subject of any confidential notice given by **You** to ASIC as required by Chapter 7 of the Corporations Act 2001 [Cth], will not be denied solely on the grounds of such notice having been given.

3.0 OPTIONAL PROVISIONS

The following provisions are optional and are not included unless recorded in the Schedule. Each provision is subject to the terms of this policy, except where varied by the provision. Their inclusion does not increase the **Sum Insured**.

JOINT VENTURE

3.1 "**Business**" includes any joint venture to which **You** are a party, but cover will be limited to a sum equivalent to **Your** proportion of liability as defined by the joint venture arrangement.

PREVIOUS BUSINESS

3.2 "**Business**" includes any similar business of which **You** were a principal, partner or director before joining the **Business** conducted by the party(ies) named in the Schedule against "NAME". **We** will only do this if **You** are not entitled to cover under any insurance held by that similar business. **We** will not apply Exclusion 4.2.8 to **Claims** under this provision.

4.0 EXCLUSIONS

KNOWN CLAIMS/CIRCUMSTANCES

4.1 We will not cover **You** for any **Claim**, including the costs and expenses incurred in the defence, settlement or investigation of a **Claim**:

- first made, threatened or intimated against or to **You** prior to the **Insurance Period**; or
- arising from any matter disclosed or notified to **Us** or any other insurer prior to the **Insurance Period** as being either a **Claim**, or circumstances which might result in a **Claim**; or
- arising from any litigation or **Inquiry** that was in progress or pending prior to the **Insurance Period**; or
- arising from circumstances of which **You** were aware prior to the **Insurance Period** and which **You**, or a person in **Your** position, ought reasonably to have realised to be circumstances which might result in a **Claim**.

For the purposes only of Exclusion 4.1, **Claim** includes, but is not limited to:

- a **Claim** as defined at clause 6.2; or
- a demand for compensation or damages; or
- an assertion of a right or entitlement to compensation, damages or other legal relief; or
- an assertion, allegation or complaint of a breach of professional duty; or
- an assertion, allegation or complaint of any act or omission causing or potentially causing loss or damage; or
- an intention to seek compensation, damages or other legal relief.

4.2 We will not cover **You** for any **Claim**, including the costs and expenses incurred in the defence, settlement or investigation of a **Claim**:

DOCUMENTS

4.2.1 which arises from the loss or destruction of, or damage to, any **Document**, unless covered by Automatic Provision 2.6; or

DISHONESTY

4.2.2 which arises from any dishonest, fraudulent, criminal or malicious act or omission where such act or omission is admitted or established by final adjudication, unless covered by Automatic Provisions 2.4 or 2.16; or

CONTRACTUAL OBLIGATIONS

4.2.3 which arises from any obligation assumed by **You** by way of warranty, guarantee, contract or indemnity unless such obligation would have existed independently of such assumption; or

USA/CANADA – JURISDICTION / TERRITORY

4.2.4 brought in a court in **USA** or **Canada**, or any court exercising jurisdiction under any law of **USA** or **Canada**, or in any other court to enforce a judgement or order of those courts; or

4.2.5 which arises from an act, error or omission occurring in **USA** or **Canada**; or

NUCLEAR

4.2.6 which arises from nuclear weapons materials, or radiation or contamination from any nuclear fuel or waste; or

PREVIOUS BUSINESS

4.2.7 which arises from any business of which **You** were a principal, partner or director before joining the **Business** conducted by the party[ies] named in the Schedule against “NAME”, unless covered by Optional Provision 3.2; or

PRIOR ACTS

4.2.8 which arises from an act, error or omission occurring prior to the **Retroactive Date**; or

ASBESTOS

4.2.9 which arises from asbestos; or

RELATED PARTIES / EPL

4.2.10 brought by, or arising from a breach of professional duty to, a **Related Party**; or

TRADING / OTHER DEBT

4.2.11 in connection with any personal or trading debt, or any guarantee given for any debt, unless incurred in **Your** professional capacity as a receiver, manager liquidator, administrator or trustee and **You** do not have an indemnity from another party; or

DIRECTORS and OFFICERS

4.2.12 which arises from **You** acting as a trustee, director, secretary or officer of a trust or body corporate, unless covered under Automatic Provision 2.2; or

OWNER / OCCUPIERS LIABILITY

4.2.13 which arises from **Your** ownership or occupation of land or buildings; or

EMPLOYER'S LIABILITY

4.2.14 which arises from **Your** liability as an employer, including **Claims** arising from physical injury, death, sickness, disease, mental illness or emotional distress of any employee of **Yours**, or damage to their property; or

FEE RECOVERY

4.2.15 to refund, or for damages calculated by reference to, any fee or charge rendered or incurred by **You**; or

VEHICLES / AIRCRAFT / MARINE CRAFT

4.2.16 which arises from **Your** liability as an owner or operator of any aircraft, marine craft or motor vehicle; or

PROPERTY and INJURY

4.2.17 which arises from:

- physical loss of, damage to, or destruction of any tangible property including loss of use of tangible property; or
- bodily injury, sickness, disease or death of any person, except for mental injury or anguish, nervous shock or emotional distress unassociated with bodily injury or illness;

UNLESS directly arising from the performance of **Your** professional activities and duties.

SIGNING PROPOSALS

4.2.18 which arises in connection with any insurance policy based on an application or proposal signed by **You**; or

INSURERS

4.2.19 which arises from **You** acting as a manager of an insurance company, or from the insolvency of any insurance company.

FINES/PENALTIES

4.3 **We** will not cover **You** for **Your** liability to pay fines, penalties or exemplary damages or any costs and expenses incurred in connection with any **Claim**, demand or other process seeking the payment of fines, penalties or exemplary damages.

WAR and TERRORISM

We will not cover **You** for any **Claim**, loss, liability, cost or expense directly or indirectly caused by, resulting from, or in connection with:

- war, invasion, acts of foreign enemies, hostilities or warlike operations [whether war be declared or not], civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power, confiscation or nationalisation or requisition or destruction of or damage to property by or under the order of any government or public or local authority; or
- any act of terrorism. "Terrorism" includes an act involving the use or threat of force or violence by any person or group[s] of persons, whether acting alone or on behalf of or in connection with any organisation[s] or

government[s] which from its nature or context is committed for, or in connection with, political, religious, ideological, ethnic or similar purposes or reasons, including the intention to influence any Government and/or to put the public or any section of the public in fear.

and regardless of any other cause or event contributing to such **Claim**, loss, liability, cost or expense.

We will also not cover **You** for any **Claim**, loss, liability, cost or expense directly or indirectly caused by, resulting from, or in connection with any action taken in controlling, preventing or suppressing or in any way relating to any of the above acts or events.

The burden of proving that this exclusion does not apply shall be upon **You**.

4.5 RECOVERY RIGHTS

Our liability under this policy is reduced to the extent by which **Our** subrogation rights against any other party have been impaired because of an agreement between **You** and that other party.

5.0 CONDITIONS

REPORTING CLAIMS

- 5.1 As soon as **You** can, and within the **Insurance Period**, **You** must give **Us** written notice of any **Claim**, and give **Us** such information and assistance as **We** consider necessary in connection with the **Claim**, including identification of any parties against whom **You** may have rights.

MANAGEMENT OF CLAIMS

- 5.2 **You** must not admit liability for or settle any **Claim**, or incur any costs or expenses in connection with any **Claim**, without **Our** written consent.

We may assume conduct of the defence and settlement of any **Claim** and may appoint legal advisers for that purpose, but we will not force **You** to contest any **Claim** unless Counsel [agreed to by **You** and **Us**] advises that the **Claim** should be contested having regard to the economics and prospects of the defence of the **Claim**.

Legal advisers retained by **Us** to act on **Your** behalf are free to disclose to **Us** any information obtained while acting for **You** and **You** agree to waive any legal professional or client privilege to the extent that such privilege may have prevented such disclosure to **Us**.

We may allow **You** to conduct the defence of the **Claim** if **We** believe the **Claim** will not exceed the **Excess**. If **We** do this, **You** will be required to provide **Us** with regular progress reports and **We** reserve the right to take over conduct of the defence of the **Claim** at any time.

We may settle the **Claim** if **We** so choose upon such terms as **We** have been properly advised and, in doing so, may take into account the economics of the defence of the **Claim**.

LIMITED LIABILITY

- 5.3 **Our** liability under this policy will not exceed in the aggregate, in respect of any one **Claim**, and for all **Claims**, the **Sum Insured**, EXCEPT THAT **We** will, in addition, pay the costs and expenses incurred under Insuring Clause 1.2, PROVIDED THAT, if a payment greater than the **Sum Insured** is required to dispose of a **Claim**, **Our** liability under Insuring Clause 1.2 will be limited to the proportion that the **Sum Insured** bears to the payment required to dispose of the **Claim**.

MULTIPLE CLAIMS

- 5.4 For the purposes of determining the **Sum Insured** and the **Excess**, all **Claims** which arise from acts, errors, or omissions which are the same or related to each other will be regarded as one **Claim**.

EXCESS

- 5.5 **You** must bear the amount of the **Excess** in respect of each **Claim** [or any claim **We** deem to be a **Claim**] covered by this policy. Where the **Excess** is described in the Schedule as "Costs Inclusive", all external expenses incurred by **Us** in connection with the **Claim** will be borne by **You** up to the limit of the **Excess**.

CANCELLATION

- 5.6 **You** may cancel this policy at any time by notifying **Us** in writing. **We** may also cancel this policy, but **We** can only do so in accordance with the law. In the event of cancellation, any refund of premium, and the amount of that refund, is at **Our** sole discretion.

SUBROGATION

- 5.7 Where **We** have paid a **Claim** under this policy, **We** become entitled to any rights **You** may have against any party in relation to that **Claim** [subject to law]. **You** must assist **Us** [including giving evidence at any civil trial] and provide such information [including signed statements] as **We** reasonably require to exercise such rights.

HEADINGS

- 5.8 Paragraph titles used in this policy are included for descriptive purposes only and do not form part of this policy for the purpose of its construction or interpretation.

GOVERNING LAW

- 5.9 This policy will be construed in accordance with the laws of Australia and the state or territory where the policy was issued. All disputes relating to interpretation of this policy will be determined by the courts [or a federal court] based in that state or territory.

CONSIDERATION

- 5.10 The cover provided by **Us** under this policy is in consideration of the payment of the agreed premium.

VALIDITY

- 5.11 To be valid, this policy must have a Schedule attached to it which has been signed by an authorised officer of **Ours**.

SERVICE OF SUIT

- 5.12 Any summons or process to be served upon the **Security** may be served upon:

Lloyd's Underwriters' General Representative in Australia,
Level 9, 1 O'Connell Street,
SYDNEY NSW 2000.

who has authority to accept service and to enter an appearance on behalf of the **Security**, and who is directed at **Your** request to give a written undertaking to **You** that they will enter an appearance on behalf of the **Security**.

GENERAL INSURANCE CODE of PRACTICE

- 5.13 Other than for **Claims** managed outside Australia, this policy complies with the Insurance Council of Australia's General Insurance Code of Practice. The purpose of the Code is to raise standards of practice and service in the general insurance industry and is proudly supported by the **Security**. Any enquiry or complaint relating to this policy should be referred to **Us**, but if **You** are not satisfied with the way **We** dealt with the complaint, **You** should write to:

Lloyd's Underwriters' General Representative in Australia,
Level 9, 1 O'Connell Street,
SYDNEY NSW 2000.

who will refer the matter to Policyholder and Market Assistance at Lloyd's. If they are unable to resolve the complaint, it may be referred to the Financial Ombudsman Service [UK], but further details will be provided at the appropriate juncture.

6.0 DEFINITIONS

- 6.1 **Business** means: the business described in the Schedule against “BUSINESS”.
- 6.2 **Claim** means: any writ, statement of claim, summons, application or other originating legal or arbitral process, cross-claim, counter-claim or third or similar party notice served upon **You**.
- 6.3 **Documents** means: deeds, wills, agreements, maps, plans, books, letters, certificates, forms and documents of any nature, whether written, printed or reproduced by any method and includes computer records and electronically stored data. **Documents** does not mean: money, negotiable instruments, bearer bonds or coupons, stamps, bank or currency notes.
- 6.4 **Excess** means: the amount[s] shown in the Schedule against “EXCESS”.
- 6.5 **Inquiry** means: any official investigation, examination, inquiry or other proceedings ordered or commissioned by any official body or institution empowered by law to investigate **Your** affairs, or the affairs of the **Business**.
- 6.6 **Insurance Period** means: the period shown in the Schedule against “INSURANCE PERIOD”, unless terminated earlier.
- 6.7 **Our[s]** means: pertaining to Nova Underwriting Pty Ltd on behalf of the **Security**.
- 6.8 **Related Party** means: a party insured by this policy; or a party related to **You**, including entities which are part of the same group of entities as **You**; or any person who unsuccessfully sought employment with **You**, but only in relation to **Your** failure to employ them.
- 6.9 **Retroactive Date** means: the date shown in the Schedule against “RETROACTIVE DATE”. If no date is shown, and the word “Unlimited” appears, then Exclusion 4.2.8 will not apply.
- 6.10 **Security** means: certain Underwriters at Lloyd’s, each of whom [including their executors and administrators] is only liable for their share of any claim, loss, liability or expense payable by this Policy. Details of each Syndicate and its share can be obtained from Nova Underwriting Pty Ltd. The subscribing Underwriters obligations under contracts of insurance to which they subscribe are several and not joint and are limited solely to the extent of their individual subscriptions. The subscribing Underwriters are not responsible for the subscription of any co- subscribing Underwriter who for any reason does not satisfy all or part of its obligations.
- 6.11 **Sum Insured** means: the amount shown in the Schedule against “SUM INSURED”.
- 6.12 **Us** and **We** means: Nova Underwriting Pty Ltd on behalf the **Security**.
- 6.13 **USA** or **Canada** means: the United States of America or the Dominion of Canada, and any dependency, protectorate, colony, state or territory of either country.
- 6.14 **You** means:
- any party named in the Schedule against “NAME”; and
 - any person who is during the **Insurance Period** a principal, partner, director or employee of the above but only when acting on behalf of the **Business** conducted by the above.
- 6.15 **Your[s]** means: pertaining to **You**.